

BACKGROUND

Each Next Gen Health & Lifestyle Clubs member has a "Home Club" which is the club that the member joined. All members have access to their Home Club to the corresponding access levels detailed under their membership category. Some membership categories entitle access to other Next Gen & Lifestyle Clubs in Australia & New Zealand, as detailed below:

SILVER/STANDARD AND ALL FLEXI-FIT MEMBERS

- Silver and Flexi-Fit members at Memorial Drive/Ryde/Perth South/Canberra retain access to their Home Club only.
- Silver members (excluding Flexi-Fit members) at Kings Park may access Perth South as per the access entitlements of their membership category.
- Flexi-Fit members at Kings Park retain access to their Home Club only.
- Standard members at Auckland Domain retain access to their Home Club only.

GOLD/PREMIUM MEMBERS (excluding Flexi-Fit members)

- Gold Flexi-Fit members retain access to their Home Club only. All other Gold members at Memorial Drive/Ryde/Perth South/Kings Park/Canberra and Premium members at Auckland Domain may access other Next Gen Health & Lifestyle Clubs to their corresponding level of membership access (e.g. Personal/Individual/Off-Peak/Fitness/Ace) provided that their membership is current and financial.
- When visiting other Australian clubs, Gold members at Memorial Drive/Ryde/Perth South/Kings Park/Canberra may enjoy the corresponding Gold member privileges. When visiting Auckland Domain, Memorial Drive/Ryde/Perth South/Kings Park/Canberra Gold members may access Auckland Domain to the Standard (Silver) level of membership.
- When visiting Australian clubs, Auckland Domain Premium members may access Memorial Drive/Ryde/Perth South/Kings Park/Canberra to the Silver (Standard) level of membership.
- If a member wishes to access a different Next Gen Health & Lifestyle Club than their Home Club for a period greater than one month in duration, he/she may be required to transfer membership to the new Next Gen Health & Lifestyle Club.

SPECIFIC ACCESS PER CLUB IS AS FOLLOWS:

Next Gen Memorial Drive Home Club Gold Members

- May access Ryde/Perth South/Kings Park/Canberra/Auckland Domain for a continuous period up to one month before returning to Memorial Drive.
- Access is via swipe access of current membership card to other Australian Clubs and by registration at reception on each visit to Auckland Domain.

Next Gen Ryde Home Club Gold Members

- May access Memorial Drive/Perth South/Kings Park/Canberra/Auckland Domain for a continuous period up to one month before returning to Ryde.
- Access is via swipe access of current membership card to other Australian Clubs and by registration at reception on each visit to Auckland Domain.

Next Gen Perth South Home Club Gold Members

- May access Memorial Drive/Ryde/Canberra/Auckland Domain for a continuous period up to one month before returning to Perth South.
- Personal and Couple members may access Kings Park up to two times per week.
- Access is via swipe access of current membership card to other Australian Clubs and by registration at reception on each visit to Auckland Domain.

Next Gen Kings Park Home Club Gold Members

- May access Memorial Drive/Ryde/Perth South/Canberra/Auckland Domain for a continuous period up to one month before returning to Kings Park.
- Access is via swipe access of current membership card to other Australian Clubs and by registration at reception on each visit to Auckland Domain.

Next Gen Canberra Home Club Gold Members

- May access Memorial Drive/Ryde/Perth South/Kings Park/Auckland Domain for a continuous period up to one month before returning to Canberra.
- Access is via swipe access of current membership card to other Australian Clubs and by registration at reception on each visit to Auckland Domain.

Next Gen Auckland Domain Home Club Premium Members

- May access Memorial Drive/Ryde/Perth South/Kings Park/Canberra for a continuous period up to one month before returning to Auckland Domain.
- Access is registration at reception.

ACCESS TO OTHER CLUBS

Next Gen Health & Lifestyle Clubs has negotiated access for all members aged 18 years and over (excluding Flexi-Fit members) from Memorial Drive/Ryde/Kings Park/Auckland Domain members to Kooyong Lawn Tennis Club (KLTC), Melbourne under the following conditions:

- Members may visit KLTC (for a maximum period of two weeks) within a six month period.
- Members must request a letter of introduction from their Home Club at least seven days in advance. This letter must be provided to KLTC for each visit to KLTC.
- Members are expected to sign in as a visitor and comply with KLTC Home Rules and By-Laws.
- KLTC reserve the right to deny or revoke a member's privileges on such grounds as it sees fit.

CHANGES TO THE RECIPROCAL CLUB ACCESS POLICY

Next Generation Health & Lifestyle Clubs reserve the right to amend, update or withdraw the Reciprocal Club Access Policy at any stage.

Personal information which we collect may be provided to the Direct Debit Service Provider and used by the Direct Debit Service Provider for the purpose of assisting to service its products and may be used for promoting its other products and services, subject to or as provided by the Direct Debit Service Provider's own privacy policy and handling practices.

If you provide us with personally identifiable information, you may receive from time to time, telephone calls, SMS, emails or letters containing information about us. You agree to receiving emails and letters from us including information not only on the areas of interest you have indicated but all types of news and information on our services and products. If you do not want to receive them, please contact us. You may be asked to indicate your preference to receiving promotional material, when submitting information to us.

We may employ other companies or individuals to assist us in providing our services, or to provide certain services such as analysing customer lists, providing marketing assistance or consulting services. These third parties may have access to information needed to perform their function but, except in the case of the Direct Debit Service Provider as referred to above, cannot use that information for other purposes.

We do not provide any personal information to any third parties other than where required by law or as set out in this Privacy Statement.

We will not sell, trade or rent your personal information to others. We may provide aggregate statistics on our customers and users of our website to third parties such as advertisers, but these statistics will include no personally identifying information.

We co-operate with law enforcement agencies as required by law. We will also use or disclose personal information if we reasonably believe that it is necessary to lessen or prevent a serious or imminent threat to the life or health of a person.

Security

All reasonable steps are taken to ensure that all information is treated confidentially, kept secure and protected against unauthorised use, modification or disclosure and is maintained only for the purpose for which it is intended

We use secure data communications technology.

You have the rights given by the Privacy Act 1988 (Cth) as amended.

Anonymity

Where possible, we give you the opportunity to deal with us anonymously. We may not however be able to provide you with our full range of services and products if you do not provide us with personal information.

Access

All reasonable steps are taken to correct the information we hold where that information is not accurate, up-to-date and complete.

You have the right to access your personal information to ensure that it is accurate, relevant, up to date and complete. If you believe that any of your personal information is incorrect, please let us know. There is no fee for requesting access to your information, however, we may charge you the reasonable cost of processing your request.

We may decline access to your personal information in special circumstances, such as where allowing you access could put you or another person at risk of harm, infringes on the privacy of another person, we believe that your request for access is unlawful, frivolous or vexatious, or we are otherwise legally required or entitled to do so.

Intellectual Property

Intellectual property in all material sent to you belongs to, is licensed to or is authorised for use by us. We permit you to print or download extracts from this material for your personal use only. None of this material may be used for any commercial or public use, stored in or transmitted to any other website or distributed in any other form without our prior permission.

Cookies

Cookies that are used in any part of our website will not be utilised for collecting personally identifiable information and will only be used for internal management purposes.

Links

Our website may from time to time contain links to the websites of other organisations which may be of interest to you. If you access linked sites, you do so at your own risk. We do not operate or control these third party sites and we are not responsible for their contents, operation, privacy, accuracy or security policies. This Privacy Statement does not cover any linked sites.

Contact Us

If any personal information you submit changes, please update that information by contacting us.

We may from time to time make changes to this Privacy Statement. The latest version of our Privacy Statement is available on our website. You can also contact us to obtain a copy of our Privacy Statement.

Requests for information about our Privacy Statement are welcomed. For further information on our Privacy Statement please contact: The Privacy Officer by mail at Next Generation Clubs Australia, 183 Melbourne Street, North Adelaide SA 5006 or telephone (08) 8360 8500.