

1. PURPOSE

These Child Supervision Guidelines help ensure a safe, enjoyable and family-friendly environment for all members, guests and children attending the club.

Parents and guardians are responsible for the supervision, behaviour and safety of any child attending the club under their care unless the child is participating in a supervised Next Gen program or activity.

These Guidelines apply throughout the club and should be read together with the Club Rules, Membership Agreement and any facility-specific operating requirements.

2. GENERAL SUPERVISION

- Supervise children at all times while attending the club unless the child is participating in a supervised club program.
- Ensure children behave safely and respectfully towards other members, guests and staff.
- Ensure children comply with all Club Rules, signage and reasonable directions from staff.
- Remain on club premises while a child is participating in a supervised club activity unless otherwise advised by the club.

Children must not be left unattended anywhere within the club, including reception areas, cafés, change rooms, courts, gym viewing areas or car parks.

3. AQUATIC SUPERVISION

Children using aquatic facilities must be supervised at all times.

Child's Age	Supervision Requirement
0 to 5 years	Must remain within arm's reach of a parent or guardian at all times.
6 to 10 years	Must remain nearby with constant visual supervision.
11 to 14 years	Must remain under visual supervision while in the water.

These supervision requirements are minimum standards only. Parents and guardians remain responsible for assessing whether closer supervision is appropriate having regard to the child's age, ability, confidence and the surrounding environment.

- Where required by the club or the swimming lesson program, a parent or guardian must accompany their child in the water during swimming lessons or aquatic activities.
- Staff may require a higher level of supervision where considered necessary for safety.

4. GYM & FITNESS AREAS

Children aged 13 years and under are not permitted to use gym facilities unless participating in an organised club activity or program.

Access to group fitness classes, wellness facilities, courts or other activity areas may be subject to minimum age requirements, membership type or instructor approval.

Parents and guardians remain responsible for supervising children before and after any organised activity.

5. CHANGE ROOMS

Children aged seven (7) years and over should use the change room that corresponds with their gender.

Family and Accessible Change Rooms are available for parents, guardians and children who require assistance.

Parents and guardians should ensure children behave respectfully and maintain the privacy of other members while using change room facilities.

6. CLUB PROGRAMS

- Supervision is provided only for the duration of the scheduled activity.
- Parents and guardians must collect children promptly at the conclusion of the activity.
- Parents and guardians remain responsible before drop-off and after collection.

7. STAFF DIRECTIONS

- Refuse entry to particular facilities.
- Require additional supervision.
- Ask a parent or guardian to remain with a child.
- Require a child or family to leave a facility where these Guidelines are not being followed.

Failure to comply with these Guidelines may result in access restrictions or other action in accordance with the Club Rules.